

## DOWNTOWN SAFETY PATROL



DOWNTOWN  
DALLAS INC

### *Goals and Objectives 2011*

#### Crime Reductions Goals

- Maintain a High Visibility presence in the Main Street Corridor.
- Participate in Joint Task Force Operations including panhandling abatement, truancy initiatives, and homeless sweeps in cooperation with DPD and DART.
- Utilize Downtown Camera System and surveillance operations to decrease BMV and Auto related Thefts Downtown.
- Attend Daily DPD Briefings, DSDA, Farmers Market, Bridge, and Residence Council Meetings. Focus intensified patrol strategy in crime problem areas.
- Complete agreements with remaining liquor and convenience stores that sell cheap high alcohol content drinks to the homeless.
- Distribute BOLO Crime Alerts and Top 10 Criminal Mug Shots to Downtown Building and Facility Security Managers.

#### Enforce Quality of Life Ordinances

- Enforce **New Solicitation Ordinance** Downtown. Transport violators to jail for violating Solicitation (Panhandling) Ordinance.
- Enforce Criminal Trespass Affidavits on file for businesses and buildings, move homeless persons to the Bridge.
- Decrease open container/public intoxication in Parks and West End DART Station.

## **Downtown Emergency Preparedness Goals**

- Facilitate Quarterly DERT Meetings with Downtown Property Managers and Stakeholders.
- Conduct Public Safety Awareness Meetings and Seminars with Downtown Residents, Tenants, and businesses.
- Liaison with Law Enforcement Agencies; DPD, DART, DHS, and FBI to ensure intelligence / incident information is delivered to Downtown Stakeholders in a timely manner.
- Facilitate Emergency Awareness and Behavior Pattern Recognition training for Safety Patrol, Private Security, DPD, and DART Officers working Downtown.

## **Personnel Goals**

- Track Key Performance Indicators (**KPI's**) to measure employee performance.
- Reward employees monthly for positive Stakeholder Feedback, track feedback.
- Review Safety Alerts at Monthly Safety Meetings. Publish Newsletter Articles regarding safe bike riding and patrol habits.
- Implement Advanced 40 Hour Awareness and Safety Training for Safety Patrol Officers.

## **Homeless Initiatives**

- Partner with Crisis Intervention Team to engage the Top 50 homeless individual's Downtown.
- Continue with Homeward Bound Program; send 250 homeless to home States.
- Direct DSP and DPD Officers to enforce zero tolerance for panhandling, sleeping, open containers, and urinating in public.
- Direct homeless individuals to The Bridge for outreach services.